



PYTHIAN MANAGED SERVICES

EXPERTISE ON TAP

HIGHLIGHTS

- Reduce your costs by using your resources more efficiently
- Boost operational performance and efficiency
- Scale your systems to accommodate future growth
- Prevent costly downtime with proactive expert care
- Add or reduce capacity as your needs change
- Benefit from new technologies, such as cloud applications

Your data is your competitive edge. It's what differentiates you. That's why it requires expert management from a reliable partner—so you can be confident that your most valuable asset is always secure.

When you trust Pythian to manage your data, you hire the services of some of the most respected talent in the industry: elite teams of database administrators and site reliability engineers. We're experienced in the most complex production environments, and across all types of databases, applications, and infrastructures.

YOUR COMPLETE DATA-MANAGEMENT SOLUTION

Our team-based approach frees you to focus on the projects that really matter to your business and deliver them faster and more cost-effectively. Whether you need full-time operational support, or you just need to fill a skills gap in your own team, Pythian has the expertise you need. Our experts, on call 24x7, deliver exceptional technical competence and client responsiveness.

Pythian database and infrastructure services are flexible. Whether your enterprise is small, mid-sized, or large, our scalable model lets you access just the right amount of expertise.

And you're not locked in to a fixed-price, long-term deal: you can decide exactly how much support you want and when you need it. Our pay-as-you-go terms let you change or cancel services with only 30 days' notice.

SERVICES

DATABASE MANAGED SERVICES

Oracle, MySQL, Microsoft SQL Server, NoSQL, in-memory—wherever your business-critical data is housed, Pythian has you covered. We provide comprehensive, proactive, expert support for all your database management activities—working around the clock to detect and prevent problems.

- Protect your data with 24x7 support from the data experts
- Fill a skills gap immediately for long- or short-term staffing needs
- Access a superior suite of reporting, monitoring, and tracking tools
- Obtain a thorough evaluation of your entire data infrastructure

INFRASTRUCTURE MANAGED SERVICES

Ensuring your enterprise systems continuously run smoothly is no small feat. You need the right people with the right mix of skills. By combining our extensive experience with advanced technologies, we ensure the superior performance, reliability, and resilience of your data systems.

- Reduce costs through efficient use of expensive resources
- Ensure your enterprise system is scalable to accommodate future growth
- Manage and monitor your system to prevent unnecessary downtime and outages
- Optimize enterprise systems for new technologies, such as cloud

APPLICATION MANAGED SERVICES

Our team's experience, innovation, and 50+ certifications—plus a reputation as the industry's best minds—are all at your service, from consultation to installation to maintenance. With Pythian's help, your enterprise will be able to:

- Perform complex upgrades and migrations without worrying about data loss, file corruption, or bugs
- Gain operational and business insights into application performance
- Customize security features beyond off-the-shelf offerings
- Integrate applications across multiple systems to simplify implementation and reduce IT costs

NOT YOUR ORDINARY OUTSOURCING PARTNER

UNPARALLELED EXPERTISE

We only hire the top 5 percent—so you can be confident that your critical data resources are being managed by the industry's best.

FLEXIBLE CONTRACTS

Flexible, month-to-month contracts so you are not locked in long-term. Increase, reduce, or cancel your contract with only 30 days' notice.

DEDICATED TEAM

Your team is available to you 24x7x365, assuring you quick, easy access to a senior resource at any time, for any reason.

COMPLETE TRANSPARENCY

Transparent processes and up-to-the-minute reporting ensure you are kept informed about your systems' health at all times.

SECURE FRAMEWORK

Our expertise combined with best practices, ongoing monitoring, and security reviews of your infrastructure help us proactively identify and fix weak spots.

ABOUT PYTHIAN

Pythian is a global leader in data consulting and managed services. Since 1997, we have specialized in planning, deploying, and managing business-critical data systems for large and mid-market enterprises. Learn more about Pythian and its elite teams of data experts at www.pythian.com.

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